



## How to get in touch

Call: 0333 31 31 800

Visit: [www.at800.tv](http://www.at800.tv)

Email: [enquiries@at800.tv](mailto:enquiries@at800.tv)

Post: at800, PO Box 358,  
Birkenhead, CH25 9EJ

@at800tv

[www.facebook.com/at800tv](http://www.facebook.com/at800tv)

For the Contact Centre opening hours, visit [www.at800tv](http://www.at800tv). Calls from landlines and mobiles are included in free call packages. Calls from landlines are typically charged between 2p and 10p per minute; calls from mobiles typically cost between 10p and 40p per minute.

### Digital Mobile Spectrum Limited

Registered Address: 83 Baker Street, London, W1U 6AG  
Registration Number: 8247385

The at800 brand is a trademark of Digital Mobile Spectrum Limited (DMSL). DMSL has been formed by and represents the UK mobile operators with 800 MHz spectrum – EE, Telefónica UK (O2), Three and Vodafone.



## If you watch Freeview, you need to read this.

Instructions for fitting your at800 filter.

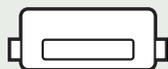


New 4G mobile services are coming to your area soon. They operate at 800 MHz, a similar frequency to Freeview, and so may cause problems to your Freeview service such as loss of sound, blocky images or loss of TV channels. If you notice any of the problems listed above, fit the filter and this should enable you to continue watching Freeview as normal. If you need help or more information, please visit our website [www.at800.tv](http://www.at800.tv) If you continue to experience problems with Freeview after connecting the at800 filter, let us know – our contact details are on the back of this instruction booklet.

## Why have you been sent an at800 filter?

## What's in your pack?

One indoor filter



One short cable with two connectors



Velcro® pads:



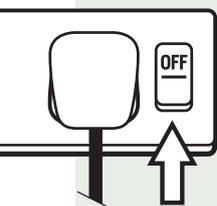
If you need to attach the installed filter to your TV or set-top box

All at800 filters have been extensively tested to ensure they meet UK standards. If you wish to purchase additional filters, we recommend you do so via a reputable retailer and buy only those displaying at800 branding. The filter shown is for illustrative purposes and may not be the same as the one in your pack.

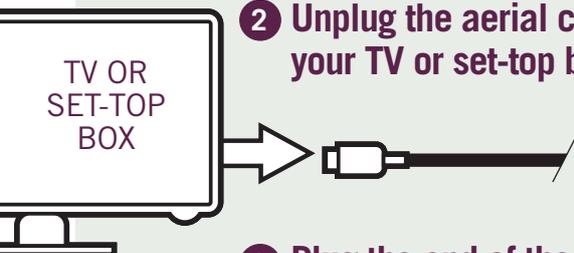
# How to fit your at800 filter



**IMPORTANT: READ THE 'SAFETY FIRST' SECTION BELOW BEFORE YOU BEGIN**

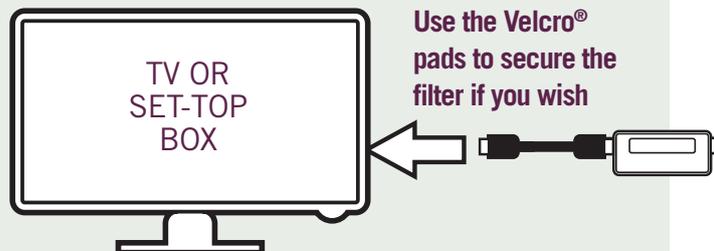


- 1** Switch off the TV (and set-top box/amplifier/booster if present)

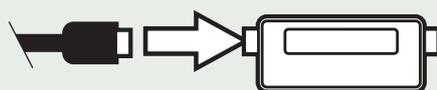


- 2** Unplug the aerial cable from your TV or set-top box

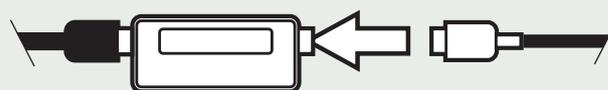
- 4** Plug the other end of the short cable into your TV or set-top box



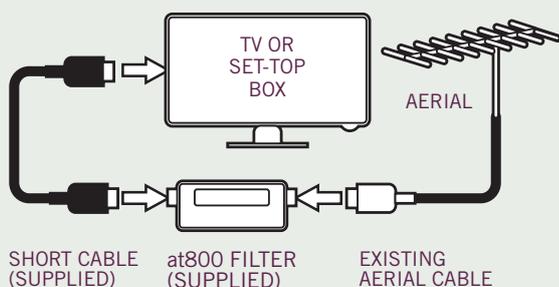
- 3** Plug the end of the short cable from your pack (labelled A) into the end of the filter (labelled A)



- 5** Plug your aerial cable into the other end of the filter (labelled B)



Your installation is complete when your TV aerial is connected to your TV or set-top box via the at800 filter.



If you only watch cable or satellite TV, you don't need to fit the at800 filter.

If you have a TV amplifier or booster – either next to your TV or in your loft – the at800 filter needs to be connected between the aerial and the amplifier.

**Please see our website for more information: [www.at800.tv](http://www.at800.tv)**



## SAFETY FIRST

Please read these instructions carefully before beginning. Store these instructions in a safe place in case you have a problem or need to re-install the filter.

- DO NOT** use if damaged
- DO NOT** place it where it may fall
- DO NOT** clean with liquids or aerosols
- DO NOT** place on hot surfaces
- DO NOT** connect to any sort of electrical supply
- ONLY** use for TVs, set-top boxes and ahead of boosters/signal amplifiers

**Terms and conditions of use** 1. Our responsibility to mitigate interference to your Freeview service from 4G mobile services is set out in our Code of Service, available at [www.at800.tv/cos](http://www.at800.tv/cos) or by calling the number on the back page of this instruction booklet. 2. We cannot guarantee that the filter we provide you with will not be damaged or faulty. If it is damaged or faulty you can call us on the number on the back page of this instruction booklet and we will send you a replacement filter. 3. We will accept responsibility if you are injured or die as a result of our negligence. We will not limit our responsibility in this case. 4. We will accept responsibility for making good any direct loss or damage to your physical property caused by the filter if the filter we send to you is defective. 5. Our liability to make good any loss or damage to your physical property in accordance with paragraph 4 is limited up to the value of £50.00 (fifty pounds). 6. We will not be responsible to you for any loss or damage that can not reasonably be expected or that you suffer if you have tampered with the filter, you use it contrary to the instructions that we have provided, if you have used the filter for any business purposes or any other loss or damage that is beyond our reasonable control. 7. We will not be responsible to you for any delay or failure by us to support you in installing the filter. 8. Apart from paragraphs 3 to 5, we will not have any financial responsibility to pay you any compensation for any other loss or damage. 9. If any paragraph in these legal terms is not allowed or is not effective the other paragraphs will continue to apply.

**WEEE Marking** A product marked with the WEEE recycling symbol means that at the end of the life of the product you must dispose of it separately at an appropriate collection point and not place it in the normal domestic unsorted waste stream. This will benefit the environment for all.

**CE Marking** Manufacturer product type codes, descriptions, and product standard and normative documents information are on our website: [www.at800.tv](http://www.at800.tv)